

**COLUMBIA RIVER GORGE NATIONAL SCENIC AREA
OREGON INVESTMENT BOARD**

*******Wednesday, November 20, 2019*******

****** 10:00 A.M. ******

Hood River Library Meeting Room
502 State Street, Hood River, Oregon

<u>Topic</u>	<u>Time</u>	<u>Item</u>
Call to Order, Conflict of Interest Disclosures Introductions <i>Welcome new member: Doug Roof</i>	5 minutes	Information
Officer Elections	5 minutes	Decision
August 2019 Minutes	5 minutes	Approval
Financial Report	5 minutes	Acceptance
Loan Modification Request <i>Lauren Justice, PhD, LLC</i>	5 minutes	Information
Funded Loans Report and Updates <i>Defiance Brewing Company, Inc</i> <i>Sage Creek, Inc</i>	5 minutes	Information
<i>Executive Session per ORS 192.660 (f) (Exempt Documents)</i> <i>Regular Session Reconvened</i>		
Loan Actions	10 minutes	Decision
Marketing Plan	10 minutes	Decision
Regular Meeting Date/Time; Assessment	10 minutes	Discussion
RLF Policy Review	15 minutes	Discussion
Other New Business, Good of the Order		
Adjournment		

The meeting location is accessible to persons with disabilities. If you have a disability that requires any special materials, services or assistance please contact MCEDD at (541) 296-2266 at least 48 hours before the meeting so arrangements for appropriate accommodations can be made.

Executive Session Protocol Oregon Investment Board

After discussion agenda items are presented in open session by OIB staff, the OIB Chair will state the following: "Pursuant to ORS 192.660(f), Exempt Documents, I call the Executive session of the Oregon Investment Board to order"

OIB Chair asks all non-staff and non OIB members to leave the meeting. Staff will explain to visitors where they can wait and that they will be invited into Executive Session when their agenda item will be discussed.

For each discussion item on the agenda for Executive Session, the OIB Chair will follow the following procedural steps:

1. Invite the loan applicant (or their representative) into the Executive Session for the presentation of their loan request. OIB Chair requests a brief presentation from OIB staff on a summary of the loan proposal or other discussion item.
2. After presentation of information by staff, the OIB Chair asks if there are any questions for the loan applicant or OIB staff.
3. Following questions and discussion by the OIB, the loan applicant (and/or their representative) is asked to leave Executive Session with instruction that they will be invited into the Open session when Executive Session is adjourned.
4. OIB Chair asks OIB members if there is any discussion related to loan request that needs to take place before inviting the next loan applicant or other persons in to Executive Session for the next discussion item.
5. Additional discussion between the OIB members takes place then Steps 1-5 are repeated for each following discussion item for Executive Session.

At the end of discussion, the OIB chair will close the Executive Session. The OIB moves back to open session. At this point, the OIB Chair can ask for a motion of the decision items in open session. Open session is when the OIB can make decisions on agenda items.

Memorandum

Date: November 7, 2019
To: Columbia River Gorge Oregon Investment Board
From: Amanda Hoey, Executive Director
Re: Officer Elections

Action: Officer Elections

Nominate and elect a slate of officers.

Overview

Annually the Oregon Investment Board elects officers for the following positions:

- Chair
- Vice-Chair
- Secretary/Treasurer

Current officers include Jack Miller, Chair; John Kasberger, Vice Chair and Jill Amery, Secretary/Treasurer. Jack Miller is no longer serving on the board (he reached the end of his full second term) so is no longer eligible to act as an officer.

Consideration for officers usually includes:

- Rotation of officers up through positions
- Reflect a balanced composition to reflect county interests, to the extent possible
- Have terms continuing/anticipated to continue on the board through the next year
- Strong record of participation and engagement in Board activities.

Board status

Name	Term	Status
John Kasberger, Hood River County	June 21, 2021	Reappointed to a second term.
Jill Amery, Wasco County	November 15, 2022	Reappointment anticipated. Recommended by the County
Tammy Miller, Multnomah County	August 22, 2019	Reappointment anticipated.
Craig Bowder, At-Large	September 6, 2022	Reappointed. Beginning his first full term.
Jorge Barragan, Wasco County	December 31, 2021	Appointed to serve in his first full term.
John Southgate, Multnomah County	--concluded--	Considered a vacated position.
Doug Roof, Hood River County	October 20, 2022	Appointed to serve in his first full term.

Chair: The Chair (1) shall be the principal presiding officer of the Board and shall preside at all meetings of the members and at all meetings of the Board at which he or she is present; (2) may sign any instruments authorized by the Board to be executed, except in cases in which the signing and execution thereof shall be expressly delegated by the Board or by these Bylaws to some other officer or agent of the Board, or shall be required by law to be otherwise signed or executed; and (3) shall, in general, perform all duties incident to the office of the Chairperson and such other duties as may be prescribed by the Board from time to time.

Section 4. Vice-Chair: In the absence of the Chair, or in the event of his or her inability or refusal to act, the Vice-Chair shall perform the duties of the Chair, and when so acting, shall have all the powers of and be subject to all the restrictions upon the Chair. The Vice-Chair shall also perform such other duties as from time to time may be prescribed by the Board.

Section 5. Secretary/Treasurer: During the absence, disability or disqualification of the Chair and Vice- Chair, the Secretary/Treasurer shall exercise or perform all the duties and be subject to all the responsibilities of the Chair and Vice-Chair. In the absence of the Chair, Vice-Chair and Secretary/Treasurer, the remaining members present shall elect an acting chair.

**COLUMBIA RIVER GORGE NATIONAL SCENIC AREA
OREGON INVESTMENT BOARD**

Wednesday, August 21, 2019
Hood River Library Meeting Room
502 State Street
Hood River, Oregon

ATTENDANCE

OIB Members: Jack Miller, Jill Amery, Craig Bowder, John Kasberger

Staff: Amanda Hoey (Executive Director), Siri Olson (Finance Manager), Israel Ayala (Loan Fund Manager), Lauren Hernandez (Office Administrator)

Guests: Doug Roof

CALL TO ORDER

Jack Miller called the meeting to order at 10:03 a.m. A quorum was present.

CONFLICT OF INTEREST POLICY AND INTRODUCTIONS

Jack Miller requested any board member disclose any conflict of interest for any of the topics to be reviewed. None were noted.

JUNE 2019 MINUTES

Craig Bowder moved to approve the minutes from June 19, 2019, as presented. Jill Amery seconded the motion. Motion carried unanimously.

FINANCIAL REPORT

Siri Olson reported the Balance Sheet reflects both June and July 2019 financials. June 30 was the end of FY19. Accrued Loan Interest totals \$7,981. This total does not include loans currently in litigation. The total interest not being included for loans in litigation is approximately \$2,700. Loans Receivable is \$2,034,775. Accounts Payable totals \$17,775 and includes both June and July. June includes a few small adjustments for the MCEDD annual contract to balance out for the year and also includes additional DMV fees paid for in prior periods as well as filing fees. July Accounts Payable includes the MCEDD monthly contract payment. Siri stated the contract payment will remain the same amount for FY20 but will increase for FY21 per contract. The Pilot Program Fund Balance available as of July 1, 2019, is \$80,000. The total Available to Grant/Loan is \$824,220. Siri noted she is preparing for MCEDD's audit, which is scheduled for September 30, 2019.

Discussion: Craig Bowder asked who performs MCEDD's audit. Amanda Hoey replied the audit is done by Connected Professional Accounts, LLC, previously known as Lewis, Poe, Moeller, Gunderson & Roberts, LLC. Amanda noted that this will be the third year working with this entity, and that they have past experience working with other economic districts.

Jill Amery motioned to approve the June and July financials as presented. Craig Bowder seconded the motion. Motion carried unanimously.

LOAN MODIFICATION REQUEST: 15 MILE VENTURES, LLC

Amanda Hoey noted discussion would focus on a loan modification request from 15 Mile Ventures.

EXECUTIVE SESSION:

Per ORS 192.660 (f) (Exempt Documents), the Oregon Investment Board moved into Executive Session at 10:11 a.m.

Regular Session reconvened at 10:23 a.m.

LOAN ACTION: 15 MILE VENTURES, LLC

John Kasberger motioned to approve a loan modification to 15 Mile Ventures, LLC as recommended by staff. Craig Bowder seconded the motion. Motion carried unanimously.

FUNDED LOANS REPORT AND UPDATES

Amanda Hoey noted the OIB has one outstanding \$10,000 grant to Columbia Gorge Community College for the Kitchen Incubator project.

APPOINTMENTS STATUS/OFFICER ELECTIONS

Amanda Hoey explained that Jill Amery and Tammy Miller are pending reappointment to the board, and Doug Roof received County recommendation for appointment. Officer elections can be postponed until October depending on appointment status.

Discussion: John Kasberger asked if postponing officer elections has any negative impacts. Amanda replied it does not, and the matter can be moved to September if appointments are made by that time.

ANNUAL REPORT SUMMARY

Amanda Hoey explained Ami Trosley, MCEDD Administrative Assistant, will transition into the role of taking minutes and providing logistic support for the OIB. Ami created the FY19 OIB summary, which highlights loans made through the Pilot Program to Mt Hood Podiatry, Dr. Lauren Justice, and Dog River Pet Supplies. It also includes a summary on loans made to Farmers Conservation Alliance and Thirsty Café, LLC. Amanda asked if there were any edits or updates the board would like to make to the summary.

Discussion: John Kasberger noted Craig Bowder's last name should be corrected on the summary. Amanda will make that update. She explained the summary will be included in the MCEDD annual report, which is distributed to regional stakeholders and made available at the economic symposium. It will also be used at the Bi-State meeting to highlight the OIB as well as posted online. John stated the report is very professionally done, and he likes the layout. Jack Miller stated he is glad to see Farmers Conservation Alliance highlighted in the report. Amanda pointed out the OIB took a \$4 million allocation and has revolved it more than twice in the community, totaling \$9.5 million. This is also highlighted in the summary.

SEPTEMBER BI-STATE COUNCIL MEETING PREPARATION

Amanda Hoey explained this year's Bi-State Council meeting will be in Cascade Locks. Each year, the Washington and Oregon Investment Boards alternate hosting the meeting. The Bi-State Council is comprised of the full Oregon Investment Board and Washington Investment Board along with a representative from the USFS, Columbia River Gorge Commission, State of Oregon, State of Washington, Skamania EDC, and MCEDD. The Council's purpose is to look at ways to partner on economic development in the region in ways that will be impactful across state lines. Amanda explained the proposed schedule is to hold an OIB business meeting, to take a tour of the Renewal Workshop, and then to hold the Bi-State Council meeting. The proposed agenda will cover general Bi-State Council business including a review of activities of the boards in the past year and a review of the FY19 OIB summary. Business and economic resilience will be discussed, including the OIB's Pilot Program and potentially an assessment of economic resiliency strategies and development of business preparedness materials MCEDD has been involved with. Amanda invited USDA Rural Development State Director John Huffman to join the discussion on the status update on funding requests and ongoing strategies related to increasing capital in the region.

Discussion: Jack Miller stated he will be glad to tour the Renewal Workshop and asked where the OIB will be meeting. Amanda replied the OIB meeting will be held at City Council chambers in Cascade locks. The tour of the Renewal Workshop will take place shortly after, and then the

Bi-State Council meeting will be held at Bridgeside Restaurant. Craig Bowder asked how many people typically attend the Bi-State meeting. Amanda replied the Washington Investment Board may have 3-4 attendees while the USFS and Gorge Commission may have 1-2. A broad set of regional stakeholders will be invited which is expected to generate 5-10 attendees. Jack Miller stated the Bi-State meeting will be a good opportunity to discuss with Director Huffman the OIB's loan fund and how much of the initial investment has been turned over to the community. Amanda stated Director Huffman is a good advocate for the OIB, as he has background knowledge of the importance of the board. He has been a key advocate in trying to find a mechanism to find a pathway for the remaining unallocated funds. Amanda encouraged the board to focus on what the board can learn from Director Huffman in terms of recommendations for how to pursue finding a pathway for the remaining unallocated funds. John Kasberger asked if MCEDD collaborates with the Washington Investment Board like it does with the OIB. Amanda replied yes. Skamania EDC manages the WIB, and WIB and MCEDD often have common clients and partner together. John asked if any MCEDD Loan Administration Board members will be present at the Bi-State meeting, as he would like to discuss opportunities to joint market all of the loan resources available in the area through MCEDD and OIB. This could be done through chambers, at economic development summits, and more. Amanda will extend an invitation to the LAB chair and the Skamania County representative on the LAB. She noted this year's Annual Economic Symposium will be held November 1, 2019, at the Fort Dalles Readiness Center. The keynote speaker is the CEO of NW Natural. The symposium will celebrate MCEDD's 50th year and will look back and ahead at economic development in the region.

OTHER NEW BUSINESS

Amanda Hoey stated that though there are not many OIB inquiries from Multnomah County, there is a new inquiry out of Corbett. Amanda will work with Tammy Miller on this inquiry. Amanda stated that the OIB has available funds to loan and grant and asked the board to notify staff if they see any opportunities for outreach.

ADJOURNMENT: The meeting was adjourned at 10:43 a.m.

Respectfully submitted by Lauren Hernandez, Office Administrator

**Mid-Columbia Economic Development District
Balance Sheet
As of October 31, 2019**

October 31, 2019

ASSETS	
Current Assets	
Checking/Savings	
1000 · Bank Demand Deposits	
1070 · National Scenic Fund	1,182,329.59
Total 1000 · Bank Demand Deposits	<u>1,182,329.59</u>
Total Checking/Savings	1,182,329.59
Other Current Assets	
1200 · Receivables & Accruals	
1202 · Accounts Receivable	0.00
1222 · Year or Grnt End Receivables	
1227 · Accrued Loan Interest	15,540.21
Total 1200 · Receivables & Accruals	<u>15,540.21</u>
1300 · Loans Receivable	
1370 · OIB Loans Receivable	1,807,821.00
Total 1300 · Loans Receivable	<u>1,807,821.00</u>
1475 · OIB Holding	
1500 · Allowance for Doubtful Loans	
1575 · OIB Allowance	-48,906.65
Total 1500 · Allowance for Doubtful Loans	<u>-48,906.65</u>
Total Other Current Assets	<u>1,774,454.56</u>
Total Current Assets	<u>2,956,784.15</u>
TOTAL ASSETS	<u>2,956,784.15</u>
LIABILITIES & EQUITY	
Liabilities	
Current Liabilities	
Accounts Payable	
2010 · A/P General	32,826.81
Total Accounts Payable	<u>32,826.81</u>
Total Current Liabilities	<u>32,826.81</u>
Total Liabilities	32,826.81
Equity	
3100 · Fund Balances	2,823,482.12
Pilot Program Fund Balance	80,000.00
Net Income	20,475.22
Total Equity	<u>2,923,957.34</u>
TOTAL LIABILITIES & EQUITY	<u>2,956,784.15</u>

0.00

OIB FINANCIAL SUMMARY

REPORT PERIOD: OCTOBER 2019

	TOTAL YEAR TO DATE	PREVIOUS REPORT	CURRENT ACTIVITY
CASH BALANCE AS OF 06/30/19	897,450.85		-
Less Payables	(9,945.24)		-
Plus Accounts Receivable			-
Plus Interest Receivable (Less Unrecorded Accr'd Int)	11,120.11		-
ADJUSTED CASH BALANCE 06/30/19	898,625.72	-	-
INCOME			
Interest	51,322.95	38,868.03	12,454.92
Loan Processing & Fees			-
Loan Late Fees	952.59	607.68	344.91
Other Revenue	193.92	-	193.92
Invested Interest	167.75	118.18	49.57
TOTAL INCOME	52,637.21	39,593.89	13,043.32
PRINCIPAL REPAYMENTS	245,942.05	226,142.07	19,799.98
REVENUE BEFORE DISBURSEMENTS	298,579.26	265,735.96	32,843.30
EXPENSES AND PAYMENTS			
Grants Disbursed FY19			-
Loans Disbursed			-
Converted to Principal	-		-
Bank Service Charges	32.10	24.04	8.06
Professional Services	32,129.89	24,257.07	7,872.82
TOTAL EXPENSES AND PAYMENTS	32,161.99	24,281.11	7,880.88
ADJUSTED CASH BALANCE	1,165,042.99	241,454.85	24,962.42
LESS:			
Approved Grants not Disbursed	(10,000.00)		
Encumbered Pilot Program Funds	(80,000.00)		
Approved Loans not yet Disbursed			
Interest Receivable at Period End	(15,540.21)		
AVAILABLE TO GRANT/LOAN	1,059,502.78		
LOANS RECEIVABLE BALANCE	1,807,821.00		
PROOF:			
Cash Balance After Reconciliations, 10/31/2019	1,182,329.59		
Deposit in Error			
Less Payables	(32,826.81)		
Plus Interest Receivable (Includes Structured Accr'd Int)	15,540.21		
ADJUSTED CASH BALANCE	1,165,042.99		

REPORT GENERATED BY: Siri Olson

Mid-Columbia Economic Development District
Profit & Loss
October 2019

	TOTAL
Ordinary Income/Expense	
Income	
4600 · Loan Interest	12,454.92
4700 · Loan Processing Fees	0.00
4710 · Loan Late Fee	344.91
4750 · Investment Interest	49.57
4800 · Other Revenue	193.92
Total Income	13,043.32
Gross Profit	13,043.32
Expense	
6400 · Professional Services	
6410 · Legal Services	35.41
6450 · Contractual	7,837.41
Total 6400 · Professional Services	7,872.82
6900 · Other Materials & Supplies	
6931 · ACH Collection Fees	8.06
Total 6900 · Other Materials & Supplies	8.06
Total Expense	7,880.88
Net Ordinary Income	5,162.44
Net Income	5,162.44

OREGON INVESTMENT BOARD
DISTRIBUTIONS OF GRANTS & LOANS APPROVED

Report Period: October 2019

Grants	Date Approved	Expiration Date	Grant	Previous Distribution	Current Distribution	Expired/Not Utilized	Amount Remaining
CGCC - Kitchen Incubator	5/19/2019	5/19/2020	10,000.00				10,000.00
							-
Total			10,000.00	-	-	-	10,000.00

Loans Approved/Funded	Date Approved	Expiration Date	Original Loan	Previous Distribution	Current Distribution	Expired/Not Utilized	Amount Remaining
							-
Total			-	-	-	-	-

Memorandum

Date: November 14, 2019

To: Oregon Investment Board

From: Ami Trosley, Administrative Assistant and Amanda Hoey, Executive Director

Re: Marketing Funds Prioritization

Action Requested

Review marketing strategy options and prioritize areas for staff exploration of cost quotes.

Overview

In 2012, the Bi-State Advisory Council approved a marketing strategy for the Resource Development Committee. It had two primary intents: 1) exploring options to increase resources for investment in the Columbia River Gorge economy (eg obtain the final dollars authorized) and 2) guiding marketing and outreach activities in support of both boards. It was an ambitious plan. Given limited resources, the boards prioritized investments into certain activities, such as the creation of an online investment map (<https://mcedd.org/oibwibmap/index.html>) which was used in the efforts related to obtaining the authorized, unappropriated funds.

This year, the board earmarked a small amount of resource (\$1,000) for marketing to increase visibility and public awareness of the OIB. These funds were partly intended to more effectively share the impact of the board and partly intended to generate increased interest in – and applications for- our programs.

Staff has conducted preliminary research on approaches to using these funds and has outlined options below.

Options

- Enhance use of Social Media
Utilize funds to enhance content development and boost campaigns.
- Produce videos for use on web and/or social media
Contract with a firm to produce original content highlighting OIB-funded projects to create videos that would drive traffic to website/social channels.
- Produce Branded Items
Print vinyl window stickers for loan client businesses and partners to increase awareness.
- Produce high quality print materials for distribution
Develop trifold brochures and/or mailers.



Oregon Investment Board Memorandum

Date: November 14, 2019
To: Oregon Investment Board
From: Amanda Hoey, Executive Director
Re: Meeting Date/Time; Board Assessment

Action Requested

- 1) Review the regular board meeting date/time. Identify a change, if preferred.
- 2) Determine if the board wants to complete a board self-assessment

Overview- Meeting Date

The OIB has historically met on the 3rd Wednesday of each month at 10:00 a.m. One of our members is encountering a regular schedule for this time so requested a discussion on options for meeting schedule.

Option: Retain regular meeting at the same time as current (3rd Wednesday, 10 am)

Option: Move the meeting up one hour (3rd Wednesday, 9 am)

Option: Direct staff to send a Doodle poll to identify another regular date/time

Overview- Board Self-Assessment

Our newest member noted the state's board manual reference to a self-assessment. See the attachment for an adapted version of the checklist (removes items irrelevant to a non-legislative/licensing board). If the board is interested in completing the self-assessment, we can discuss any areas for improvements.

BOARD SELF-ASSESSMENT

Adapted from state version

The following checklist may be useful in carrying out a regular review of your board's functions:

Is the board operating efficiently?

- Do meetings start on time? Do members arrive on time consistently?
- Do members attend regularly? Do they notify the chair or staff when they are not coming or will be late? Are they aware of quorum requirements?
- Are minutes of previous meetings provided promptly?
- Does the board spend much time in routine administrative items that could be taken care of by staff?
- Do board members study written background material prepared by staff before coming to meetings?
- Is the board meeting at a time most convenient for the members? Does it meet too often? Not often enough?
- Do Board meetings support organization goals, are well-planned, and have clear agendas?
- Does the board allow others to take up too much of its meeting time?

Does each board member understand his or her responsibilities?

- Do board members view, discuss and monitor the agency's monthly or quarterly expenditure report?
- Does the board review the audit?
- Does each board member have a packet or compendium of policies and/or administrative rules followed by the agency, as well as copies of all statutes for which the board has responsibility?
- Does your board or agency have a statement of goals and objectives?

Does the board promote and protect the public interest? Is it welcoming?

- Are due process protections provided to applicants and the public?
- Is the board making itself known to, and open to, the public?
- How are board meetings, activities and decisions publicized?
- Does the board or its administrator produce an annual report summarizing its activities? Would the average citizen understand the report and be able to judge how well the board is doing its job? Where does the report place its emphasis?
- Are records of complaints kept to indicate patterns of abuse?
- Does Board discussion welcome different points of view and allow for deep discourse on important topics?



Oregon Investment Board Memorandum

Date: November 7, 2019
To: Columbia River Gorge Oregon Investment Board
From: Amanda Hoey, MCEDD Executive Director
Re: Revolving Loan Fund Policies

Overview

The board last completed a review of the Revolving Loan Fund (RLF) policies in January 2018. With the installation of new board members, staff is including a preliminary review of the policies on the meeting agenda.

Request

Review the attached RLF policies to consider revisions or clarifications that may be needed to ensure a vibrant and functional program meeting economic development and business needs in the National Scenic Area.

Given the other items on the meeting agenda, the Board will likely only have time to identify the areas for focused attention. Please come prepared to highlight any areas you want to consider for modification at the next meeting to allow staff to develop alternative policy language.

**Columbia River Gorge
National Scenic Area
Oregon Investment Board
Revolving Loan Fund Plan**

Adopted: February 19, 2015
Modified: December 20, 2017

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Introduction

The Columbia River Gorge National Scenic Area Oregon Investment Board Revolving Loan Fund Plan provides a policy structure for the management of the OIB loan program. It is adopted by the Oregon Investment Board.

Program establishment:

The Columbia River Gorge National Scenic Area Act, enacted in 1986, had two primary foci: (1) to protect and provide for the enhancement of the scenic, cultural, recreational, and natural resources of the Columbia River Gorge, and (2) to protect and support the economy of the area by encouraging growth to occur in existing urban areas and by allowing future economic development in a manner that is consistent with purpose one. As economic development is one of the two purposes of the Columbia River Gorge National Scenic Area Act, federal funding was allocated to the State of Oregon and Washington for the purpose of strengthening and diversifying the economy of the National Scenic Area to increase economic prosperity and job opportunities, while protecting and enhancing the quality of life. To fulfill this purpose, the State of Oregon created the Oregon Investment Board and established a program for the purpose of making loans and grants for economic development projects that further the purposes of the Act.

Administration:

Mid-Columbia Economic Development District (MCEDD) contracts with the State of Oregon Business Development Department to provide administrative support and manage the OIB loan and grant program. MCEDD staff adheres to the OIB adopted Revolving Loan Fund (RLF) Plan to manage the program.

Relationship to Other Policy Documents:

A Memorandum of Understanding between the State of Oregon Business Development Department and the OIB in January 1990 assigns authorities to the OIB to establish bylaws, develop the grant and loan program and develop policies and procedures for management of the program. The RLF program is designed in accordance with the OIB bylaws. Any approved/adopted changes to the bylaws which would impact this RLF plan take precedence. The RLF program is also designed in accordance with the Columbia River Gorge National Scenic Area Oregon and Washington Economic Vitality Plan as adopted by the states of Oregon and Washington, the OIB and Washington Investment Board and the US Forest Service. Any approved/adopted changes to the Vitality Plan which would impact this RLF plan take precedence.

FUND STRATEGY

MISSION

The OIB Loan Program is designed to strengthen and diversify the economy of the Columbia River Gorge National Scenic Area to increase economic prosperity and job opportunities, while protecting and enhancing the quality of life.

PLAN GOALS

The goals to accomplish the Mission are defined through the Economic Vitality Plan. Projects seeking financing through the OIB must meet at least one of the plan goals. The Columbia Gorge National Scenic Area Oregon and Washington Economic Vitality Plan adopted in 2010 and approved through the Investments Boards, the State Departments of Commerce and the US Forest Service, established the following goals:

- Create jobs, emphasizing family wage jobs
Increase local employment. Focus on increasing median income/wages.
- Focus on workforce training and development
Provide or enhance education and training programs for existing businesses as well as new industries targeted for recruitment.
- Expand the economy
Expand the region's traditional economic base.
- Diversify the economy
Diversify the region's traditional economic base such as tourism, light industrial industries, and projects that are environmentally compatible and consistent with the goals of the NSA.
- Increase the regions tax base
Aid in construction or purchase of assets that will be added to the property tax base.
- Sell area's products outside the region
Assist with marketing and promotion of the region's products and services outside the local market area.
- Add value to region's products
Increase the potential for adding value to the region's traditional resource-based industries (agriculture and forest products).
- Help develop new products
Help develop and promote new value-added enterprises and products that increase local employment and incomes.
- Provide support for adequate public infrastructure
Provide the gap financing necessary to complete required planning projects or construct public infrastructure.

In addition to the plan goals listed, the OIB also encourages leveraging use of available resources.

Any updates to the goals listed in the Economic Vitality Plan will create an automatic update to this section of the OIB Loan Fund Plan.

FINANCING POLICIES

1) Loan Related Fee Policy

The following fees will be charged to the loan clients. Any of these fees may be waived or modified at the discretion of the Oregon Investment Board.

- An up-front loan fee of 1.5%.
- All third party fees associated with each individual loan, such as title insurance, appraisals, credit reports and filings fees, etc.
- All fees associated with collection of past due loans or loans in default.
- All fees associated with other financing obtained through sources outside of OIB.
- A loan modification/restructuring fee may be charged.
- A prepayment penalty fee may be charged. The minimum prepayment fee is \$250, if charged, and will generally be 0.5% of the outstanding loan balance.

2) Interest Rate Policy

Interest rates will be set by the OIB based on recommendations from staff that are based on cash flow analysis and risk. Interest rates will generally be fixed for the term of the loan. OIB does not provide a variable or floating interest rate. Rates may vary between individual loans, or be stepped to allow for specific circumstances. Interest rates will generally be set by the OIB

- Interest Rate – Government entities: 4 to 6%.
- Interest Rate- Non-government entities: based on risk of project.

OIB Staff Risk Category	Margin	Index – WSJ Prime Rate*	OIB Interest Rate*
Low	2.0 to 4.5%	4.5	6.5 to 9.0%
Medium	4.0 to 6.0%	4.5	8.5 to 10.5%
High	5.5 to 7.5%	4.5	10 to 12.0%

*The Wall Street Journal Prime Rate is subject to change. When the WSJ Prime rates changes, so do OIB interest rates.

Rapid Response Pilot Program and Disaster Loan Funds: 4% for the first 12 months of the loan, followed by an interest rate at 3.50 over WSJ prime for the remainder of the loan term.

Default Interest Rate: Upon default, including failure to pay upon final maturity, the interest rate on a loan agreement may increase by up to five (5) percentage points per annum based upon a year of 365 days.

Performance Interest Rate: As a performance incentive, the OIB may authorize a reduction in the interest rate over the course of the loan, provided all loan payments are made on time, as agreed and all other loan requirements are met. This rate reduction option will generally be used with loans that are scheduled at a higher interest rate due to their risk rating since regular loan payments, communication with OIB staff and the

lending relationship with OIB may mitigate factors initially contributing to a higher risk rating and higher initial interest rate.

3) Equity Policy

The Oregon Investment Board has flexibility in requirements for equity or cash infusions in a particular project. The Oregon Investment Board will consider the financial strength of the borrower, other collateral, strength of guarantors, and other important and pertaining factors when varying from general guidelines. This equity can be in capital (or lien free assets) added to the project from the borrower or investor sources.

The general guidelines for equity or cash infusions are as follows:

- For fixed asset loans to existing companies, a minimum of 10% (percent) of the project must generally come from the borrower. This can be in capital (or lien free assets) added to the project from the borrower or investor sources.
- For loans to start-up companies, a higher percentage of 25% (percent) will usually be required.
- For working capital loans 25% is required.
- For real estate loans 25% or more is required if the Loan to Value percentage is 75% or more. 10% or more is required if the Loan to Value percentage is less than 75%.
- Assets may be adjusted to reflect Fair Market Value.

4) Standard Repayment Terms Policy

The term of the loans will not exceed the useful life of the assets being financed. The ability of the borrower to repay will also be taken into consideration. When possible, shortest terms possible without detracting from the initial and ongoing success of the borrower rather than longer terms will be set to recycle funds faster to make more loans and to reduce the risk to the RLF. Loan repayment terms that include balloon payments are allowed. The Oregon Investment Board may grant deferral of principal payments for up to one year when necessary for the success of the project. During principle deferral period, the borrower must continue to make payments of the interest due on a monthly basis on the scheduled payment due date of their loan; unless otherwise decided by the Oregon Investment Board.

Generally terms will range from 1 to 10 years; normally 5 years. The following are loan terms guidelines for maximum terms:

Equipment Loans:	up to 10 years or the useful life of collateral equipment, whichever is the fewer number of years.
Real Estate Loans:	up to 25 years.
Working Capital Loans:	up to 5 years.

5) Collateral Policy

The OIB will secure each loan to the maximum extent possible in the judgment of the Oregon Investment Board and require collateralization, excepting only in cases

determined by the Oregon Investment Board to warrant the greater risk of loss inherent in less collateral protection. Security interests will be taken in available assets, both business and personal, taking the best lien obtainable in any equity the borrower has, might have or might later gain in all such assets.. In addition, MCEDD/OIB will obtain personal guaranties of owners with 20% or larger interest, corporate guarantees of related entities, and assignments of leases and insurance policies including hazard, flood, key man or other life policies naming MCEDD/OIB as loss payee as appropriate. Such collateral and other security may be subordinate to existing liens of record and/or liens securing other loans involved in the project. Personal guaranties may be collateralized with assets of the guarantor. The amount and type of collateral will be negotiated between MCEDD/OIB and the borrower. Generally, if a borrower has multiple loans with MCEDD/OIB from separate funds sources, the loans will be cross collateralized.

Combined Loan To Value Ratio (CLTV) requirements will be determined on an individual loan basis depending on the strength of the financial position of the borrower and the project. The gap financing this program provides often requires that MCEDD/OIB lend a higher dollar amount or at a higher loan to value percentage than ideal on physical assets to allow borrowers to have adequate cash to meet MCEDD/OIB working capital requirements. OIB loans will most often be in a subordinate lien position, therefore sufficient cash flow for debt service is considered to be of greater importance than set “loan to value” ratios. Optimum goals for maximum CLTV percentages are as follows:

Real Estate	90%
Equipment, furniture and fixtures	80%
Leasehold improvements*	60%
*(term limited to less than period of lease)	

Methods of valuation of assets used for collateral will be objective. Real estate will be valued by an approved licensed appraiser or by county assessor office. If a lead lender obtains an appraisal, MCEDD/OIB may accept valuation from a valid or true appraisal rather than requiring another. Other assets types will be valued by methods that adequately show market value by use of objectively obtained market comparisons, appraisals by qualified and approved persons, or by MCEDD/OIB staff valuation. The valuation will take into consideration book value discounted according to useful life and condition. In all cases, valuation will need to show due diligence and objective evidence in addition to values provided by the borrower. Documentation of collateral values will be required in the loan file.

Working capital (current) assets will not be considered as collateral for long-term debt.

6) Cash Flow

An applicant must demonstrate sufficient cash flow for debt service.

7) Loan Size Policy

The Oregon Investment Board may determine the loan size minimum and maximums on individual loans, within the constraints of funds available to lend.

8) Construction Loan Guidelines

The following guidelines apply to OIB loans funding construction and remodel projects, but typically will be implemented on loans that exceed \$15,000.

- Borrower will provide staff with a “Contractor Final Waiver and Release of Lien and/or Claim” or “Affidavit for Partial Payment” signed, notarized and executed by each contractor, sub-contractor, supplier, vendor or business providing more than \$5,000 of products or services to the construction project financed by the OIB loan. Staff may obtain a title report or conduct other types of lien searches, at the expense of the borrower, to determine who needs to provide a Waiver/Release or Affidavit.
- Each loan will have a construction disbursement period not to exceed six (6) months. The OIB may approve extensions of this period as needed. The final loan principal amount will equal the sum of all authorized loan fund disbursements and will have terms and conditions as approved by the OIB.
- Monthly interest-only loan payments will be made during the disbursement period with principal and interest payments beginning according to the loan terms approved by the OIB.
- Each loan disbursement must be approved by staff and the borrower with a signed disbursement authorization form and supporting invoices of the work done or to be done on the project.
- OIB will have the discretion to approve a contingency amount for each construction loan; typically this amount will be 10% – 25% of the construction project amount. Contingency funds may be used for, but are not limited, to the following areas of higher than anticipated project costs: labor, permits, supplies, environmental issues, contractor error, contractor dismissal, weather, building site issues and changes in building code and laws. Contingency funds will be disbursed when funds from a project budget category are fully dispersed and additional funds are requested by borrower and the request is approved by OIB staff. If there are remaining undisbursed contingency funds after the completion of project, these unused/undisbursed contingency funds will not be disbursed to the borrower unless approved by staff; if applicable the loan amount will be reduced by the amount of undisbursed funds.
- OIB will approve a holdback amount to be disbursed after completion of the project is verified by staff and permanent occupancy documentation is provided, as applicable. The holdback amount typically will be 10% – 25% of the construction project amount (not including contingency funds). Undisbursed approved funds will not be included in the final OIB loan amount.
- Staff will inspect a construction project to ensure that the construction work is proceeding according the construction project budget. Appropriate documentation will be maintained in the loan file.

- Other terms and conditions related to construction loans may be approved by the OIB on an individual loan basis.

LOAN SELECTION CRITERIA

1) Eligible Applicants

To be eligible an applicant must be a private for-profit firm, a general or special purpose unit of local government, or a public or private non-profit organization.

Applicants will be required to demonstrate that the funds are not otherwise available or are not taking the place of private financing on terms, which in the opinion of the OIB, will permit the accomplishment of the project.

Applicants must show a reasonable assurance of repayment of loans. Among other things, this will be judged by standards of character, capacity, collateral, conditions and capital.

Applicants may not have delinquent federal, state or local government debts or liens or judgments filed against them or their property. These types of debts and liens may be allowed if an approved workout/repayment plan is in place.

Applicants must be U.S. citizens or have legal permanent residency.

2) Eligible Projects

Eligible projects may be for expansion, start-up or retention of a business that will meet the goals of the OIB. Loans may be for fixed assets or working capital. Loans must be for community development projects, the establishment of new businesses, expansion of existing businesses, creation of employment opportunities, or saving existing jobs. Loans may include, but are not limited to:

a. Eligible fixed asset loans may include:

- Land purchase costs, including engineering, legal, grading, testing, site mapping and related costs associated with acquisition and preparation of land.
- Building construction or acquisition, including related costs including engineering, closing costs, etc.
- Machinery and equipment costs including delivery, installation, engineering, and associated related costs.
- Other costs contributing to the value of the project fixed assets, such as taxes and interest on interim or construction financing.
- Infrastructure costs.
- Debt consolidation and/or refinancing of loans, if new loan will produce favorable business environment and meet OIB goals. (personal debts can be included if it can be documented that the personal debt funds were used for business purposes).
- Business acquisitions.
- Pollution control and abatement.

- b. Eligible working capital loans may include:
- Inventory purchases.
 - Accounts receivable financing.
 - Operating expenses.
 - Other non-capitalized assets.
 - Debt consolidation and/or refinancing of loans, if new loan will produce favorable business environment and meet OIB goals. (personal debts can be included if it can be documented that the personal debt funds were used for business purposes).
 - Feasibility studies.
 - Interest and reasonable fees.
- c. Eligible businesses and entities may include, among others:
- For-profit enterprises, not otherwise precluded in the list of ineligible loan activities listed below
 - Nonprofits with economic activity which demonstrate a capacity for repayment of a loan.
 - Cooperatives.
 - Transportation services.
 - Hotels, motels, tourist homes, bed and breakfast establishments, conventions and other tourist and recreational facilities.
 - Educational institutions.
 - Community services (ie health and safety).

3) **Ineligible Loan Activities and Purposes**

Ineligible loan activities and purposes include the following:

- Loans to entities outside the Oregon geographic boundary of the Columbia River Gorge Scenic Area if neither the entity nor the project is located in the boundary and the loan cannot be shown to provide benefit to the economy of the Columbia River Gorge Scenic Area.
- Loans which have the direct effect of relocating jobs from one place to another within the Scenic Area unless jobs would be lost to an outside area.
- Loans for the purpose of investing in accounts or securities.
- Loans to lending or investment institutions or insurance companies. (*Note: this does not include insurance agents. They are eligible to seek a loan*)
- Loans to an entity where the major purpose of the business is gambling or pornography.
- Pyramid sales plans.
- Projects that would adversely (without mitigation) impact flood plains, wetlands, significant historic or archeological properties, drinking water resources, or nonrenewable natural resources without mitigation.

- Any project that is in violation of a Federal, State, or local environmental protection law or regulation or an enforceable land use restriction unless the assistance given will result in curing or removing the violation.
- Projects inconsistent with the Columbia River Gorge Scenic Area Act.
- Assistance in excess of what is needed to accomplish the purpose of the borrower's project.
- Personal debt payment, consolidation or refinancing, if not associated with business.
- Any illegal activity.
- Loans to employees or board members of OIB or to organizations for which said persons are directors or officers or in which they have ownership of 20 percent or more.
- Loans that would create a conflict of interest.

PERFORMANCE ASSESSMENT

MCEDD/OIB will assess performance by comparison with the portfolio standards and targets. Other loan portfolio and individual fund data to be measured and reported include:

- Number and dollar amount of loans.
- Number of loans and outstanding loan balances performing as agreed compared to:
 - Number of and dollar amount of outstanding balances of delinquent loans 30 or more days past due,
 - Number of and dollar amount of outstanding balances of loans in default
 - Number of and dollar amount of outstanding balances of loans written off
- Degree of leveraging of private dollars to loan dollars
- Degree of leveraging of public dollars to loan dollars
- Number of jobs created and/or retained

Performance of the OIB portfolio will be assessed continuously. Reports will be provided monthly to the Oregon Investment Board. Annually, a report will be provided to the State.

Revolving Loan Fund Operational Procedures

ORGANIZATIONAL STRUCTURE

1) Administration

MCEDD will maintain an office open for business during regular business hours for the purpose of administering the revolving loan fund. The office is located at 515 East 2nd Street, The Dalles, Oregon 97058 and the telephone number is: (541) 296-2266. Records of all loans shall be kept at the office as well as the administrative rules, procedures and other records. Professional staff services are provided at the office providing business assistance, advisory services and referral for prospective borrowers and borrowers. All loan processing, documentation, monitoring, analysis, compliance and all other required professional and record keeping functions of the OIB are handled in this office.

The staff positions of MCEDD that work with the OIB loan program consists of the Executive Director, Project Manager, Loan Fund Manager, Finance and Operations Manager, and Office Administrator. A third party auditor will have access to and work with the RLF and its files.

2) Oregon Investment Board

The Oregon Investment Board is the governing body of the OIB revolving loan fund program. The Board has the power to administer the program, under agreement with the State of Oregon as established in a Memorandum of Understanding executed in January 1990. The OIB has been delegated authority by the State to make loan policy and make all major loan decisions including loan approvals and subsequent loan modifications and foreclosures. The principal activities of the OIB, with respect to the Revolving Loan Fund, are as follows:

- Reviews, amends and adopts the Revolving Loan Fund Plan and Columbia River Gorge National Scenic Area Oregon and Washington Economic Vitality Plan.
- Makes decisions on final applications for loans and any subsequent loan modifications except as delegated to staff.*
- Decides whether to call delinquent loans.
- Decides whether to liquidate assets held as collateral.

*The OIB has delegated routine decisions on loan modifications to staff, provided that the modification(s) would not adversely impact the OIB's position with regard to collateral secured for a loan. For instance, the following would qualify as routine decisions:

- Approval for release of collateral if funds received from proceeds of the sale are applied against the balance of the loan and the amount of the sale is equal to or greater than the staff assessed value of the collateral.
- Subordination of OIB's collateral position to allow for refinance of a pre-existing prior-position loan, if the balance does not exceed the amount to which OIB had previously subordinated and the new terms will place the loan client in a stronger financial position.

OIB Loan Committee:

The OIB Loan Committee is advisory to the OIB. The primary activities of the OIB loan committee are as follows:

- Review loan proposals and make recommendations to the OIB
- Review loan modifications and make recommendations to the OIB.

3) **Conflict of Interest Policy**

The Oregon Investment Board members and professional staff are chosen to provide public benefit. These persons have a duty to conduct the affairs of the OIB in a manner consistent with the mission of the OIB and not to advance their personal interests. This conflict of interest policy is intended to permit the OIB and its Board members, committee members and professional staff to identify, evaluate and address any real, potential or apparent conflict of interest that might, in fact or in appearance, call into question their duty to put the interests of the OIB ahead of their personal interests.

Covered Persons: This policy applies to the OIB's Board members, committee members, and professional staff. Each Covered Person shall be required to acknowledge that they have read and are in compliance with this policy.

Covered Transactions: This policy applies to transactions between the OIB and a Covered Person, or between the OIB and another party with which the Covered Person has a significant relationship. A Covered Person is considered to have a significant relationship with another party if:

- a) The other party is a family member, including a spouse (or domestic partner or significant other), parent, sibling, child, stepchild, grandparent, and grandchild. This does not include distant relatives, such as cousins, unless the distant relative lives in the same household as the person.
- b) The other party is an entity in which the Covered Person has a material financial interest; or
- c) The Covered Person is an officer, director, trustee, partner, consultant or employee of the other party.

A Covered Transaction also includes any other transaction in which there may be an actual or perceived conflict of interest, including any transaction in which the interests of the Covered Person may be seen as competing or at odds with the interests of the OIB.

Disclosure, Refrain from Influence and Recusal: When a Covered Person becomes aware of a Covered Transaction, the individual has a duty to take the following actions:

- a) Immediately disclose the existence and circumstances of such Covered Transaction to the OIB's Chair or Executive Director.
- b) Refrain from using their personal influence to encourage the OIB to enter into the Covered Transaction; and
- c) Physically excuse themselves from any discussions regarding the Covered Transaction except to answer questions, including Board discussions and decisions on the subject.

Standard for Approval of Covered Transactions: The OIB may enter into a Covered Transaction where such Transaction does not constitute an act of self-dealing and the Board determines, acting without the participation or influence of the Covered Person and based on comparable market data, that such transaction is fair and reasonable to the OIB. The Board shall document the basis for this determination in the minutes of the meeting at which the Covered Transaction is considered, and shall consult with the OIB's legal advisor as necessary to ensure that the Transaction does not constitute an act of self-dealing.

Lending Activities: No personal or private loans may be made by the OIB to its Board members or their immediate families. No member of the Board or their immediate families may be an officer, director, or owner of a small business concern receiving financial assistance from the OIB.

LOAN APPLICATION PROCESSING PROCEDURES

MCEDD/OIB is an equal opportunity lender and treats all applicants equally and fairly. Each applicant will be subject to the following procedures and requirements.

1) Standard Loan Application Requirements

All applicants for loans from the OIB shall be required to fill out a standard OIB or MCEDD application form and supply the following additional items:

- Business Plan (required if applicant is a start-up business or less than 1 year in operation)
- Business history and forecast (include management team, industry statistics, marketing niche, etc. Note: A formal business plan is preferred)
- Resumes of owners, partners or key officers, and key personnel
- Balance sheets and income statements for the last three years
- Complete IRS returns - both business and personal for the last 3 years
- Current interim balance sheet and income statement (not over 90 days old)
- Personal financial statements for each proprietor, partner or shareholder with 20% or more ownership.
- Cash flow projections and income statement projections for 3 years (1st year monthly)
- Schedule of long term debt
- List of collateral offered
- Bank commitment or denial letter
- Authorization to disclose business information
- CRGC certification form
- OIB goals sheet, if not included in the application

If applicable, the following are also required:

- Site plan
- Aging of accounts payable and/or accounts receivable
- Copy of equipment/working capital list and bids
- Earnest money agreements, financial agreements, contract agreements, lease/rental agreements
- Environmental questionnaire
- Copy of bids or cost estimates by contractor
- Schedule for construction start and completion
- Appraisal
- Legal description of property
- Evidence of acceptable zoning/land use compliance
- Articles of incorporation, by-laws and certificate of good standing if a corporation/partnership agreement/LLC organization documents
- List of any affiliates and current financial statement for each affiliate

2) Credit Reports

Credit reports will be obtained on applicants. Other evidence of credit worthiness documented (i.e., indication from participating bank that they have a good credit report in file or that they have good credit record with the bank or documentation of making loan payments as agreed) may be considered if a applicant has no credit references or limited credit references or negative reporting on their credit report.

3) Appraisals

Appraisals may be required on real estate pledged for collateral, as determined by the OIB. If the financing is less than \$100,000, a real estate valuation from a qualified source may be substituted, such as a county property tax statement valuation.

Appraisals done for a participating bank or another third party may be accepted if they are done by a licensed appraiser, who is also MCEDD/OIB approved.

Appraisals are valid for 6 months after date of appraisal. Appraisals older than 6 months from the date of the appraisal may be updated by original appraiser and used as a current appraisal or accepted if approved by MCEDD/OIB staff.

4) Collateral and Equity Requirements

Loan proposals will be evaluated as they adhere to the collateral and equity requirements listed in this revolving loan fund plan.

5) Loan Proposals

Loan proposals will be produced by MCEDD staff for each loan and provided to the Oregon Investment Board prior to the loan decision. The loan proposal may include, but is not limited to the following:

- **Overview** – the company’s history, product, capacity and management and market/competitive environment.
- **Financing** - Uses and sources of project financing and collateral.

- **Collateral-** Description of available collateral, position and valuation.
- **Principals** – Background and experience of owners, credit summary and analysis of personal financial condition
- **Financial Analysis** – An analysis of the business profit and loss, projections and repayment ability.
- **Goals-** Staff analysis on the OIB goals the proposed loan will address.
- **Summary** – Summary of strengths and weaknesses of the proposed loan and whether or not the proposal meets basic loan criteria.
- **Recommendation** – Staff recommendation to the OIB including proposed terms and conditions.
- Other topics that may be discussed in a loan proposal are collateral, jobs, MCEDD/OIB and funding source agency criteria, strengths and weakness of application.

6) Procedures for Loan Decision

A loan decision can only be made in accordance with the OIB Bylaws Article III: Meetings. A quorum of the Oregon Investment Board must be present. No action of the board shall be binding and valid unless there is an affirmative vote of four members. The minutes of the meeting will be kept in the permanent file. The decision of the Oregon Investment Board will be communicated to the applicant as soon as is practical by MCEDD/OIB staff.

- Approvals

Approvals of loan applications are granted when so voted by the Oregon Investment Board. Applicants will be notified in the form of a loan commitment letter specifying the terms, structure and conditions of the loan and time period of the commitment. Other forms of notification, including electronic communication, may be used on individual loans and will be recorded in the client's loan file by staff. Each loan approved will utilize prudent lending practices.

- Denials

Denials of loan applications are made when so voted by the Oregon Investment Board. Applicants will be notified in the form of a denial letter, specifying the reasons for denial. It may include available recourses for the benefit of the loaner's request. Other forms of notification, including electronic communication, may be used on individual loans, and will be recorded in the applicant's loan file by MCEDD/OIB staff.

Loan applications that are withdrawn by the applicant are considered a denied loan.

- Procedure To Appeal Loan Decision

An applicant may appeal the Loan Decision by stating their intent to appeal the loan decision in writing within 45 days of the date on the loan decision letter. This written statement must list new additional relevant

information. The appeal will be presented to the Oregon Investment Board at the next regularly scheduled Oregon Investment Board meeting. MCEDD/OIB staff may assist applicant in preparing a written statement of intent to appeal. MCEDD/OIB staff will prepare and submit a staff report and recommendation based on new additional relevant information. A loan decision on this appeal will be made by vote of the Oregon Investment Board. The applicant will be informed of this decision in a written letter. The loan decision by the Oregon Investment Board is final without any other appeal options available.

LOAN CLOSING AND DISBURSEMENT PROCEDURES

1) General Closing Requirements

Evidence of the borrower equity injection shall be documented in the file prior to closing. A commitment letter from the private lender will be required as well, if applicable.

2) Loan Closing Documents

Required on all loans will be the Contract/Loan Agreement, Security Agreement and Promissory Note (or Note). For loans secured with real estate, a Trust Deed/Deed of Trust will be required. For loans using other collateral, a UCC filing will be required along with lien searches both before and after filing showing MCEDD/OIB as lien holder in the desired position approved by the Oregon Investment Board. For licensed vehicles, a title showing MCEDD/OIB as a security interest holder or lien holder will be required. Insurance policies covering collateral will be obtained by borrower with MCEDD/OIB listed appropriately as additional insured, loss payee or other designations or assignments with documentation of insurance provided to MCEDD/OIB prior to or at loan closing.

3) Loan Disbursements

Prior to disbursement of RLF loan proceeds, the borrower must provide evidence that the purpose for which the loan was made is what the proceeds are being used for. In the case of purchase of physical assets; invoices, orders or delivery documentation will be acceptable types of evidence. For construction loans, invoices or work orders or statements of work completed will be provided and completion of work verified prior to disbursement. Disbursement prior to work being completed must be approved by Executive Director. With a loan for construction when a MCEDD/OIB loan is for permanent replacement financing; a construction lender will provide evidence that the project is complete and all terms and conditions of the construction loan are satisfied prior to any MCEDD/OIB loan fund disbursements. MCEDD/OIB will obtain title insurance ensuring that there are no construction liens on the property. The size of, and disbursement schedule for, working capital loans will be determined by MCEDD/OIB based on schedules provided by the borrower prior to loan closing.

LOAN SERVICING PROCEDURES

1) Loan Payment and Collection Procedures

Borrowers will make loan payments directly to MCEDD/OIB at MCEDD's principle office. All payments are logged in and marked with the date of receipt, along with any other checks received that day, by the employee handling the mail. Each payment by cash or check is given to the Office Administrator or other appropriate MCEDD/OIB staff to deposit into the bank account for the OIB. A copy of the check and deposit record is given to the loan department staff for posting to the borrower's Payment Record Ledger.

Each loan will be individually and separately maintained in the MCEDD loan portfolio software and loan payments will be recorded for each loan. This record will be referred to as the "Payment Record Ledger." The payment will be posted to the borrower's Payment Record Ledger showing the date and amount of the payment along with the breakdown of principal and interest and the new balance. Each loan client will be invoiced for each payment due and a record of the previous payment will be provided to each loan client showing the application of loan payments to fees, interest and principal.

Each month MCEDD/OIB accounting records are reconciled with MCEDD Loan portfolio records to verify that the ledger posting account and amount and the deposit account and amount are correct. This reconciliation is done by loan department staff and accounting staff.

2) Loan Monitoring Procedures

A tickler system is used to remind loan staff of insurance expiration dates, UCC renewals, annual site visits, financial statements due or other requirements that have regular or expiring terms. Financial statements are generally required on an annual basis for all existing loan clients, and usually more frequently for loan clients that are start-up businesses. Additional reporting to OIB by the borrower may be requested on a loan by loan basis.

3) Late Payment Follow-up Procedures

Borrower's Payment Record Ledgers for each loan are checked on a regular monthly basis to find any late payments. A loan that has a monthly loan payment more than 30 days past due is in technical default, although a loan that has a monthly loan payment less than 90 days past is referred to as "delinquent" or "past due." If a payment is late, the borrower, all signators and any additional guarantors to the loan are notified by staff that the payment is late. A late fee is assessed as per the terms listed in the borrower's loan agreement and security agreement. If a payment is two months late, the borrower, all signators and any additional guarantors receive a second notification from MCEDD/OIB staff. Notification may be verbal, written or electronic communication. If verbal, a follow-up message in written or electronic form will be sent to the Borrower/Guarantors/Signators and a record of the

correspondence retained. If a payment is three months late, a letter is sent or other notification made indicating that the loan is in default and possible actions may be taken. In addition, a personal telephone call or visit will be initiated by MCEDD/OIB staff within 30 days of initial delinquency and subsequently as appropriate. Every effort will be made to work with the borrower to resolve the delinquency. Modification of the terms of the loan will be used only when it can be demonstrated that the modification will improve the ability of the borrower to repay. A record of communication with a Borrower, signators and guarantors regarding late payments will be retained.

4) Procedures for Handling Loans Over 90 Days in Arrears (Past Due)

If a loan becomes 90 days delinquent, this loan referred to as in default. Staff will make a recommendation to the Oregon Investment Board on actions to be taken, such as repossession of collateral, foreclosure, etc. The Oregon Investment Board makes decisions on such actions. Staff will ensure that all documentation is in order and will contact an attorney if necessary. Notification will be sent to all guarantors indicating their liability. Other lenders will be notified.

When monies are received by MCEDD/OIB on defaulted OIB loans, these proceeds shall be applied in the following order of priority:

1. First, towards any cost of collections.
2. Second, towards any outstanding penalties and fees.
3. Third, towards any accrued interest to the extent due and payable.
4. Fourth, towards any outstanding principal balance.

5) Restructures

MCEDD/OIB staff may recommend terms to the Oregon Investment Board for restructuring a loan that is delinquent, in default or has the potential for delinquency in order to increase the likelihood of repayment of the loan. The Oregon Investment Board shall have the authority to authorize all restructures.

6) Write-off Procedures

If a loan or portion of a loan remaining after liquidation of collateral is determined to be uncollectable, it will be written off. The direct write off method of accounting is used. However, collection efforts will continue after the loan is written off until it is determined by the Oregon Investment Board that such efforts are no longer cost effective.

ADMINISTRATIVE PROCEDURES

1) Procedures for Audits and Accounting:

Financial audits shall be conducted annually through MCEDD and a written report shall be provided to the OIB. An independent, established professional auditor shall be retained to conduct the audit. MCEDD shall employ recommended generally accepted accounting principles (GAAP) and accounting procedures to record and report all financial transactions. The accounting system will use a double entry

system. Monthly financial reports shall be provided to the OIB. Income and expense line items are accounted for separately from principal repayments and loans made.

2) Procedures for Loan Files and Loan Closing Documentation

Each loan file must contain all of the documentation on that loan or provide reference as to where the required documentation is stored. Included in each file are all documents relevant to the loan including all of the following as they apply to the loan:

- Application and any other documents submitted with application (see “standard loan application requirements on page 16 of this plan).
- Loan proposal.
- Minutes from the loan board meeting approving the loan and minutes from meetings taking significant action related to the loan.
- Columbia River Gorge Commission certification documentation.
- Commitment Letter.
- Amortization schedule.
- OIB contract (Loan agreement/security agreement).
- Promissory Note (or Notes).
- Borrowing Resolution.
- Business Guarantees.
- Personal Guarantees.
- Trust Deed(s)
- Vehicle Title(s)
- UCC filings and searches.
- Insurance certificates (liability, asset, life, auto, etc)
- Copies of required permits and licenses.
- Collateral information and valuation information.
- Loan Fund disbursement authorization form and disbursement documentation.
- Amendments
- Private and/or traditional lender loan commitment.
- Financial statements, tax returns, job reports, correspondence, servicing/site visit notes and any other documentation regarding the loan.

The loan files are kept in a fireproof filing cabinet when not being used by MCEDD staff. Closed loan files and related documents and computer records and all other related records must be maintained over the term of the approved loan and for a three year period from the final date of the loan or according to the requirements of the State of Oregon, whichever is the longest period of time.

Denied or withdrawn loan applications and supporting documentation and MCEDD/OIB created documents and forms associated with a denied or withdrawn loan will retained for a period of one (1) year after the date of denial or withdrawal loan or according to the requirements of the State of Oregon, whichever is the longest period of time.

3) Confidentiality

Confidentiality regarding financial information will be guarded at all times.

Confidential information provided to MCEDD/OIB will not be disclosed without the written permission from the client; this includes third party information obtained in confidentiality by client that is not public information. Clients may sign an authorization to release information for marketing purposes which could include, but not be limited to MCEDD newsletters, press releases or Chamber of Commerce articles. No Oregon Investment Board or staff member will use his or her official position or office to obtain confidential information or in any other way obtain financial gain for himself other than salary and/or reimbursement of expenses, or for any member of his household, or for any business with which he, or a member of his household, is associated.